

55BASE HAKUBA

Terms & Conditions

Article 1 (Scope of Application)

55BASE HAKUBA (hereinafter referred to as “the Hotel”) establishes the following Terms & Conditions to ensure guests enjoy a safe and comfortable stay. All guests are deemed to have agreed to these terms upon using the Hotel. Guests who fail to comply may be refused accommodation or use of facilities.

Article 2 (Check-in / Check-out)

■ Check-in: From 3:00 PM

■ Check-out: By 10:00 AM

- The Hotel operates a self check-in / self check-out system.
- Check-in instructions and door codes will be provided in advance by email or message.
- Early check-in and late check-out may be available for an additional fee depending on availability.

Article 3 (Reservation Confirmation)

Reservations are considered confirmed once a reservation confirmation notice has been issued through the online booking platform or designated reservation method.

- Full prepayment may be required.
- Additional charges may apply if the number of guests or reservation details are changed.

Article 4 (Cancellation Policy)

Cancellation Timing	Cancellation Fee
14 to 8 days before arrival	30%
7 to 2 days before arrival	50%
Day before / Same day / No-show	100%

- No-shows without prior notice will be charged 100% of the reservation amount.

Article 5 (Shared Facilities)

The Hotel is an accommodation facility without meals. The following facilities are shared spaces:

- Shared kitchen
- Shared living room
- Shared washroom
- Shared unit bath
- Public bath (subject to operation schedule)

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Article 6 (Housekeeping)

- Rooms are generally not cleaned during consecutive stays.
- Linen replacement may be provided for long-term stays.
- Please cooperate with garbage separation rules.

Article 7 (Prohibited Conduct)

- Smoking is strictly prohibited inside the building.
- Loud noise disturbing other guests or neighbors is prohibited.
- Exceeding room occupancy limits is prohibited.
- Pets are not allowed.

Article 8 (Valuables)

Guests are responsible for managing their own cash and valuables. The Hotel is not liable for theft or loss.

Article 9 (Wi-Fi Usage)

Free Wi-Fi is available; however, connection speed and stability are not guaranteed.

Article 10 (Parking)

The parking area is provided for guest convenience only. The Hotel is not responsible for vehicle management.

Article 11 (Anti-Social Forces)

The Hotel refuses use by organized crime groups, affiliates, or anti-social organizations.

Article 12 (Disclaimer)

The Hotel shall not be liable for damages caused by natural disasters, transportation delays, or disputes between guests.

Article 13 (Changes to Terms)

The Hotel reserves the right to revise these Terms & Conditions without prior notice.

55BASE HAKUBA

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