

P r o v i s i o n s C o v e r n i n g A c c o m m o d a t i o n

(Application of Provisions)

Article 1

Accommodation contracts and related contracts to be entered into by this hotel shall be in accordance with these provisions and particulars not provided for in these provisions, shall be made in accordance with the laws and customary practices.

(Rejection or Accommodation requests)

Article 2

This hotel may refuse to provide accommodation in the following circumstances.

- (1) When the accommodation request does not come under these provisions.
- (2) When this hotel is fully booked and no room is available.
- (3) When a person seeking accommodation is deemed liable to conduct himself in a manner contrary to that provided in the laws or the maintenance of public peace and good morals, during his stay in this hotel.
- (4) When a person seeking accommodation can be clearly detected as being afflicted with an infectious disease.
- (5) When a person requests this hotel to bear a special burden as regards to the accommodation.
- (6) When this hotel is incapable of providing the accommodation due to natural calamities, damage to its facilities and other unavoidable causes.
- (7) When it is feared that the person desiring the accommodation may give much annoyance to the other guests in a state of drunkenness..

When guests speak or behave in manner which annoy other guests.

(Clarification of Name etc.)

Article 3

When this hotel has accepted a request for accommodation in advance of the day of occupancy (hereinafter called request for accommodation), it may request the person making the reservation to clarify the following particulars, within a designated period.

- (1) Name, address, nationality and occupation of person(s) occupying the accommodation.
- (2) Other particulars deemed necessary by this hotel.

(Reservation Deposit)

Article 4

When this hotel has accepted a request for reservation of accommodation, it may request the payment of a deposit, limited to the charge of the accommodation for the period of stay within a designated period.

2. When the deposit in the previous paragraph comes within the scope of the following article, it shall be made to cover the cancellation charge with any remainder refunded.

(Cancellation of Reservation)

Article 5

When the person making the reservation cancels the whole or a part of the reservation made, this hotel shall receive payment for the cancellation as stipulated in the cancellation charge, as shown here. However, this provisions shall not apply to parties (referring to groups with 7 paying members and more) up to 10% of its number, as of days prior to occupancy. When this hotel has accepted the reservation later than this date, then the date of acceptance shall apply with fractions counted as whole when such cancellation was made for a portion of the group.

2. This hotel may consider the reservation for accommodation as having been cancelled by the person making the reservation, when the guest (s) does not appear by 10:00 p.m. of the day of occupancy and when he has not contacted this hotel beforehand. (When the hour of arrival is more or less stated, then it shall be 2 hours after that hour.)

3. When the reservation has been considered as cancelled, in accordance with the previous paragraph, but if the guest is able to show that this failure to appear without contact was due to the delay or non arrival of the train, airplane or other public conveyances and not to any cause due to him, this hotel will not receive the cancellation charge.

Article 6

In addition to that provided for elsewhere, this hotel shall be enabled to cancel the reservation for accommodation in the following circumstances.

- (1) When it comes under clause 3 to 7 of article 2.
 - (2) When the clarification of particulars in clause 1 of article 3 has been requested and not complied with, within the designated period.
 - (3) When payment of the reservation deposit, stipulated in article 4 paragraph 1, has been requested and not complied with, within the designated period.
2. When this hotel has cancelled the reservation for accommodation, in accordance with the previous paragraph, it shall refund any deposit received for the reservation.

(Registration)

Article 7

Guests shall register the following particulars with this hotel, the front desk, on the day of the arrival.

- (1) Particulars stated in clause 1 of article 3.
- (2) In the case of a foreigner, the nationality identification and passport number.
- (3) Other particulars deemed necessary by this hotel.

(check out time)

Article 8

The hour for vacating the room by the guest (check out time) shall be 11:00a.m.

2. The previous paragraph notwithstanding this hotel may accede to the use of the room beyond the check-out time. In such case there will be additional charge.

☆ Per hour . . . 10% of the room rate

(Payment of Bills)

Article 9

Payment of bills shall be made in Japanese currency, coupons or traveller's cheques recognized by this hotel at the front desk. at the time of guest's arrival or when requested by this hotel. However, the hotel cannot accept personal checks.

2. Guest shall pay for the accommodation from the commencement of occupancy, even when he voluntarily chooses not to use this facility.

(Observance of Rules)

Article 10

Guests shall observe the rules established by this hotel and informed within this hotel.

(Responsibility on Accommodation)

Article 11

This hotel may reject the continued occupancy of the room, even for the period accepted, in the following circumstances.

- (1) When it comes under clauses 3 to 7 of article 2.
- (2) When the guest does not observe the rules stated in previous article.

Article 12

The responsibility of this hotel concerning accommodation shall start from the guest is registered at the front office or When he enters his room, whichever is the earlier, and terminates at the time he leaves his room to depart.

2. When the guest can no longer be accommodated due to reasons for which this hotel is responsible, the hotel shall arrange to secure accommodation of the same or similar standard for the guest at facilities elsewhere, excepting cases of natural calamities and other causes making this observance difficult.

In such a case, there shall be no charge to guest for the accommodation at this hotel for the day.

3. The hotel cannot accept any responsibility for any accident arising out of the guest's failure to observe the rules of the hotel.

*Stipulation on Cancellation Charge.

(1) Ordinary Guest

- a. When cancelled on the day before occupancy : 20% of the first day accommodation charge per person.

(2) Group Guests

- a. When cancelled from 9 days to 2day before occupancy : 10% of the first day. Accommodation charge per person
- b. When cancelled on the before occupancy : 20% of the first day accommodation charge per person.
- c. When cancelled on the day occupancy : 80% of the first day accommodation charge per person.

(Business Hours)

Article13

The business hours of the main facilities, etc. of the Hotel areas follows, and those of other facilities, etc. shall be specified in detail by brochures as provided, notices displayed in each place, service directories in guest rooms and in other ways deemed suitable by Hotel :

- (1) Service hours of front desk, cashier's desk etc.
 - A Front Service 24-hour service
 - B Cashier 24-hour service

(2) Restaurant (1 F)

- Breakfast Time : 6:30~10:00(LO 9:30)
- Lunch Time : 11:30~14:30(LO 14:00)
- Dinner Time: 17:30~22:00 (LO 21:30)

2.The business hours specified in the preceding Paragraph are subject to temporary changes due to unavoidable causes on the part of the hotel.

In such a case, the Guest shall be informed by appropriate means.

(Handling of deposited Articles)

Article14

The Hotel shall compensate the Guest for the damage when loss, breakage or other damage is caused to the goods, each or valuables deposited at the front desk by the Guest, except in the ease when this has occurred the to causes of force majeure.

2.The Hotel shall compensate the Guest for the damage when loss, breakage or other damage is caused through intention or negligence on the part of the Hotel to the goods, cash or valuables which are brought into the premises of the Hotel by the Guest but are deposited at the front desk.

(Custody of Baggage and / or Belongings of the Guest)

Article15

If the baggage or belongings of the guest are found left behind after check-out, the Hotel will not contact the owner of the items for privacy protection. When the owner of the items contacts the Hotel, the Hotel will confer with him/her whether to return the items on collect on delivery or by handing them over to owner at the Hotel. If the food or beverages are found left behind, the Hotel shall keep them for 3days including the day found, and dispose them thereof.

If cash and valuable (driving licenses, passport etc.) are found after check-out, the Hotel shall keep the items for 5days including the day found, and shall hand them over to the nearest police thereof. As for any other items the Hotel shall keep them for 3 months including the day it is found and dispose them after this period.

(Liability in Regard to Parking)

Article16

The Hotel shall not be liable for the custody of the vehicle of the Guest when the Guest utilizes the parking lot within the premises of the Hotel, as it shall be regarded that the Hotel simply offers the space for parking, whether the key of the vehicle has been deposited at the Hotel or not. However, the Hotel shall compensate the Guest for the damage caused through intention or negligence on the part of the Hotel in regard to the management of the parking lot.

(Liability of the Guest)

Article17

The Guest shall compensate the Hotel for the damage caused through intention or negligence on the part of the Guest.

Article18

If a guest smokes in a non-smoking room, and on the balcony the guest will be charged a 20, 000 yen extra cleaning fee AND the three-night rate in compensation for the suspension of the sales of the room

2. If a guest smokes in non-smoking areas, the guest will be charged the compensation for damage accordingly.

(Prohibited items to bring into this hotel)

Article 19

If a guest brings any of the following items, the guest will be charged a 20, 000 yen extra cleaning fee AND the three-night rate in compensation for the suspension of the sales of the room

- (1) Any pets and animals, such as dogs, cats and birds (excluding guide dogs, hearing assistance dogs, and service dogs)
- (2) Items with an offensive odor
- (3) Smoking on the balcony in all floor.