Privacy Policy.

Hotel Noir (hereinafter referred to as the Company) ensures that the following privacy policy is implemented in order to ensure that personal information is provided in a secure manner.

1.The Company recognises the importance of information protection and the social nature of a hotel, complies with all applicable laws and regulations regarding personal information, and ensures that all officers and employees work together to protect personal information appropriately.

2.The Company shall establish a management system for the protection of personal information in accordance with the 'Personal Information Management Regulations', inform all employees of the importance of personal information protection and ensure that they comply with the regulations.

3.The Company shall use the personal information it has acquired for the following purposes.

(1) To provide the business services of the Company and its partners. (e.g. accommodation, food and beverage, sale of goods and other ancillary products)

(2) To respond to enquiries and requests.

(3) To notify and send information, advertising, surveys, etc. by the Company and its partners by means of telephone, mail, communication using the internet environment, etc.

(4) To ascertain and analyse the usage situation for the purpose of improving services, development marketing, etc. relating to the facilities and products of the Company and its partners.

(5) To comply with laws and regulations or notifications and guidance from administrative authorities.

(6) For other purposes of use presented to customers, etc.

(7) To perform tasks incidental or related to the above purposes of use.

4. The Company takes the following measures for the safe management of personal data in

its possession.

(1) To ensure the proper handling of personal data, the relevant policy has been formulated.

(2) The company has established and complies with the Personal Information Management Regulations, which cover methods of handling personal information, responsible persons and persons in charge, and their duties.

(3) A 'Personal Information Management Officer' and a 'Personal Information Manager' have been appointed as the persons responsible for handling personal information, and a system has been established to ensure that personal information is properly protected. In addition, a reporting and communication system through internal reporting has been established.

(4) Education and training on the proper handling of personal information is provided to employees.

(5) The Company keeps documents, etc. containing personal information under lock and key. In addition, access control, countermeasures against unauthorised software and information system monitoring are implemented for information systems that handle personal information.

(6) We store some of the personal data of our customers in our possession in cloud services. We use such cloud services only after we have been made aware of the security control measures taken by the cloud service provider.

5.Personal information provided by customers will not be disclosed or provided to any third party, except in the following cases

(1) Where the person who has provided the information has given their consent.

(2) Where the information is disclosed to our subcontractors to the extent necessary for them to provide the service requested by the person who has provided the information.

(3) Where it is appropriate for our business partners, etc. to respond to an enquiry from the person who has provided the information.

(4) When required by law

(5) Where disclosure is necessary for the protection of the life, body or property of an individual and it is difficult to obtain the consent of the person who has provided the information.

(6) Where it is necessary to cooperate with a state body, a local authority or an individual or entity entrusted by one in executing the affairs prescribed by law, and where obtaining the consent of the person who has provided the information may impede the execution of the affairs in question.

6.If you wish to discuss or enquire about personal information you have provided, or request disclosure, etc., please contact the office to which you have provided your personal information, the office listed on our website, or contact us at the following address, and we will respond in accordance with our 'Matters relating to procedures for requesting disclosure, etc.'. We will respond to your request in accordance with our 'Matters Concerning Procedures for Requests for Disclosure'.

TEL 099-214-3600

Fax: 099-214-3666

Email: info@hotel-noir.com

7.In order to further ensure the protection of personal data, the company reviews and improves the measures in the above paragraphs as necessary.

The latest version is always available on the following website.

https://hotel-noir.com/

Name, address and name of representative of the business handling the personal data protection policy

24-16 Chuo-machi, Kagoshima City, Kagoshima Prefecture

Hotel Noir Kagoshima Chuo Station

Yutaka Motoyama, Chairman of the Board