

Accommodation Reservation Service Terms of Use

Article 1 (Application)

1. These Accommodation Reservation Service Terms of Use ("Terms of Use") are applicable to all of your acts that you conduct upon using the online guest room reservation service ("Accommodation Reservation Service"), which is managed and operated by our company, among the "member services" provided by Company, and you shall use the Accommodation Reservation Service upon agreeing to these Terms of Use.
2. If there are any precautions ("Precautions") presented by Company in the Accommodation Reservation Service, then each of such Precautions shall constitute a part of these Terms of Use.
3. Company will deem that you have agreed to these Terms of Use based on your use of the Accommodation Reservation Service.
4. The Accommodation Reservation Service is one of the member services provided by Company, and matters that are not set out in these Terms of Use shall be pursuant to the "Member Service Terms of Use". Furthermore, if there is any discrepancy or conflict between these Terms of Use and the "Member Service Terms of Use", these Terms of Use shall prevail.

Article 2 (Definition of Accommodation Reservation Service and Conclusion of Accommodation Contract)

1. The term "Accommodation Reservation Service" refers to the service which enables you to reserve, via the internet, the guest rooms that are pre-registered by Company.
2. When you reserve a guest room via the internet, a "reservation number" is issued in Company's computer system for such reservation, and an accommodation contract between Company and you shall be concluded at the time that such "reservation number" is displayed on the screen of the Accommodation Reservation Service; provided, however, that, even if a "reservation number" is not displayed on your computer screen, despite such "reservation number" having been issued, due to communication situations, computer malfunction or other reasons, the accommodation contract will still be concluded if you are able to use Company's "reservation verification/change/cancellation" function and confirm the details of your reservation.
3. In the case of the preceding paragraph, Company will send a "reservation confirmation email" including the "reservation number" to the email address that you designated in advance in order to certify the conclusion of the accommodation contract; provided, however, that, even if you are unable to receive the "reservation confirmation email" due to communication situations, erroneous indication of your email address, or other reasons that are not attributable to Company, the conclusion of the accommodation contract will not be affected in any way.
4. When an accommodation contract is concluded between Company and you based on the provisions of this article, Company will deem that you have accepted your obligation to bear the cancellation fee which is separately set forth by Company.

Article 3 (Concept of Accommodation Charge in Accommodation Reservation Service)

1. You acknowledge that information related to vacancy, accommodation charge and other matters provided by Company may differ from the information provided by other mediums. While the accommodation charge provided by Company includes consumption tax, there may be cases where the accommodation charge does not include service fees and other taxes (bathing tax, hotel tax, etc.).
2. You acknowledge that the accommodation charge provided by Company may be changed. The new accommodation charge (accommodation charge after the change) will apply only to users with which Company concluded an accommodation contract after the accommodation charge has been changed, and the former accommodation charge (accommodation charge before the change) will apply to users with which Company concluded an accommodation contract before the accommodation charge has been changed.
3. If the accommodation charge is changed after the accommodation contract is concluded and you

subsequently change your reservation, the new accommodation charge (accommodation charge after the change) will apply to you; provided, however, that, if the change is limited to the reduction of the number of nights and/or the number of guest rooms, the former accommodation charge (accommodation charge before the change) will apply to you.

Article 4 (Effectuation of Change/Cancellation of Reservation and No Cancellation Without Notice)

1. If you wish to cancel your guest room reservation, you must confirm your reservation on Company's "reservation verification screen" and take cancellation procedures; provided, however, that, if it is difficult or impossible for you to confirm your reservation because you lost the reservation number required for confirming your reservation or you did not receive the reservation confirmation email for some reason, you must request Company to resend the reservation confirmation email, which includes the reservation number, through Company's "reservation verification screen", and take cancellation procedures promptly after receiving the reservation confirmation email. If you do not receive the resent reservation confirmation email for some reason within Company's prescribed period, you must contact the contact information designated by Company and take cancellation procedures. If Company suffers any damage as a result of you neglecting the foregoing procedures, you will be liable for compensating such damage suffered by Company.
2. When you cancel your reservation, the cancellation shall become effective at each point in time set out below.
 - (1) When you cancel your reservation via the internet: Point in time that the "reservation cancellation notice" is displayed on Company's "reservation verification screen".
 - (2) When you directly contact Company and cancel your reservation: Point in time that Company notifies you that the cancellation of your reservation has been approved.
 - (3) Cancellation of your reservation based on other methods: Point in time that the reservation cancellation notice is sent according to Company's prescribed method.
3. If it turns out that you are unable to stay overnight on the scheduled accommodation date, you must promptly notify Company to such effect, and follow Company's instructions. If you are obligated to pay a cancellation fee to Company, you must pay Company's designated cancellation fee according to Company's prescribed method by Company's prescribed payment date.
4. If you fail to appear on the scheduled accommodation date without any notice and do not use the Accommodation Reservation Service, Company will deem your act as "cancellation without notice", and Company may take necessary measures (including legal action) for discontinuing your use of the Accommodation Reservation Service. In the foregoing case, you must pay Company's designated cancellation fee according to Company's prescribed method by Company's prescribed payment date.
5. If you wish to change your reservation, you must directly contact Company and promptly take procedures for changing your reservation.
6. When you change your reservation, the change shall become effective at each point in time set out below.
 - (1) When you directly contact Company and change your reservation: Point in time that Company notifies you that the change of your reservation has been approved.
 - (2) Change of your reservation based on other methods: Point in time that the reservation change confirmation notice is sent according to Company's prescribed method.
7. Depending on the day that you take procedures for changing your reservation, you may be required to pay Company's designated cancellation fee. In the foregoing case, you must pay Company's designated cancellation fee according to Company's prescribed method by Company's prescribed payment date.
8. Even in cases where you do not wish to cancel your reservation, if Company determines that your reservation of the accommodation facility will be in violation of laws or is reasonably inappropriate, the accommodation facility shall be entitled to cancel your reservation.

Article 5 (Matters to be Observed)

1. Without obtaining Company's prior approval, you must not replicate, send, or allow a third party to use, irrespective of the method, the information that you obtain as a result of using the Accommodation Reservation Service for any purpose other than for your private use.
2. If you make a reservation for a plan that requires a deposit, you must pay such deposit by Company's designated payment date. Even if you do not pay the deposit by Company's designated payment date, your reservation will not be cancelled.
3. In the preceding paragraph, if you fail to pay the deposit even though Company requested you to pay such deposit by sending an email or the like to your registered contact information, or if Company is unable to get in touch with you, you acknowledge in advance that Company is entitled to determine your reservation has been subject to cancellation without notice; provided, however, that your reservation shall still be valid at the stage that Company has not yet sent you a cancellation notice of your reservation.
4. You shall perform your accommodation contract under your own responsibility, and directly contact Company for any inquiries or requests regarding the Accommodation Reservation Service.
5. In addition to the preceding four paragraphs, you must fully understand and observe the conditions and rules separately set forth by Company.
6. You must not commit the following acts upon using the Accommodation Reservation Service:
 - (1) act of impersonating a third party and sending/writing information;
 - (2) act of using the Accommodation Reservation Service according to a method other than the methods approved by Company;
 - (3) act of sending or writing harmful computer programs, or act of sending spam emails, chain letters, or junk emails;
 - (4) act that infringes upon, or may infringe upon, the copyrights and other intellectual property rights of Company or third parties;
 - (5) act of defaming, slandering or disgracing Company or third parties;
 - (6) act of revealing to others information, documents and graphics that are offensive to public order and morals;
 - (7) act of registering false or flawed information, whether intentional or not, regarding the guest's or your name, address, phone number, and email address;
 - (8) act of not paying the deposit, cancellation fee or accommodation charge billed by Company (irrespective of the reason);
 - (9) act of causing trouble to Company or third parties such as by engaging in violation in Company;
 - (10) act of making reservations which are acknowledged as being impossible, such as making reservations of multiple accommodation facilities for the same dates;
 - (11) act of making reservations which are acknowledged as being for resale to others or for commercial purposes; and
 - (12) any other act that is, or may be, in violation of laws and ordinances.
7. If Company or a third party suffers any damage due to your act corresponding to any one of the items of the preceding paragraph, you will bear all legal liability, and must not cause any damage to Company.
8. If Company cancels your guest room cancellation based on Article 6, you must pay the cancellation fee to Company.
9. If you have any complaint regarding the Accommodation Reservation Service provided by Company, you shall lodge such complaint against Company then and there.
10. If you are a minor, you must make the reservation upon obtaining the consent of your legal representative. If you falsify that the consent of your legal representative has been obtained or that you are an adult, you may not withdraw your act that was conducted under such pretense.

Article 6 (Breach of Matters to be Observed)

1. If you breach the matters to be observed provided in the preceding article, or if Company otherwise determines that your act is inappropriate in terms of operating the Accommodation Reservation Service, Company may cause you to discontinue such act, cancel the accommodation contract that was concluded with you, discontinue your use of the Accommodation Reservation Service, and take necessary measures (including legal action) such as seeking damages against you.
2. If it is assumed that you are breaching the matters to be observed provided in the preceding article, or if Company otherwise reasonably determines that your act is inappropriate in terms of operating the Accommodation Reservation Service, Company may ask you to confirm the details of such act.

Article 7 (Temporary Suspension of Accommodation Reservation Service)

Upon corresponding to any one of the following items, Company may temporarily suspend the operation of the Accommodation Reservation Service without any prior notice:

- (1) Company is to perform the maintenance of the Accommodation Reservation Service or change the specification thereof;
- (2) Company is unable to operate the Accommodation Reservation Service due to the occurrence, or possible occurrence, of calamities or other emergencies; or
- (3) Company determines that the temporary suspension of the operation of the Accommodation Reservation Service is required for inevitable reasons.

Supplementary Provision

These Terms of Use were prepared and enforced from *3/26/2018*.