Terms and Conditions of Business Hotel Shell

(Scope of application)

Article 1 The accommodation contract and related contracts concluded by the Hotel with the Guest shall be in accordance with the provisions of these Terms and Conditions, and matters not stipulated in these Terms and Conditions shall be in accordance with laws and regulations or generally established customs.

2. In the event that the Museum has entered into a special contract to the extent that it does not violate laws and regulations and customs, notwithstanding the provisions of the preceding paragraph, the special contract shall take precedence.

(Application for Accommodation Contract)

Article 2 A person who intends to apply for an accommodation contract with the hotel shall notify the hotel of the following matters.

(1) Guest's name
(2) Date of accommodation and estimated time of arrival
(3) Accommodation charges (in principle, based on the basic accommodation charges specified in the attached table)
(4) Other matters deemed necessary by the hotel

2. In the event that the Guest requests, during his/her stay, to extend his/her stay beyond the date set forth in subparagraph (2) of the preceding Paragraph, it shall be regarded as an application for a new Accommodation Contract at the time such request is made.

(Conclusion of accommodation contract, etc.)

Article 3 The Accommodation Contract shall be deemed to have been concluded when the Hotel accepts the application set forth in the preceding Article. However, this does not apply if it is proved that the hotel did not accept the application.

2 When an Accommodation Contract has been concluded in accordance with the provisions of the preceding Paragraph, the Guest is requested to pay an accommodation deposit determined by the Hotel within the limits of the Basic Accommodation Charges covering the entire Guest's entire period of stay (3 days if the period of stay exceeds 3 days) by the date specified by the Hotel.

3 The deposit shall first be applied to the Accommodation Charges to be paid by the Guest, and in the event that the provisions of Article 6 and Article 17 apply, the deposit shall be applied in the order of the cancellation charges and then the compensation, and the remaining amount, if any, shall be refunded in the manner specified by the Hotel.

4 If the Guest fails to pay the deposit by the date specified by the Hotel in accordance with the provisions of Paragraph 2, the Accommodation Contract shall cease to be valid. However, this shall apply only if the hotel has notified the guest to that effect when specifying the due date for payment of the deposit.

(Special contract that does not require payment of application fee)

Article 4 Notwithstanding the provisions of Paragraph 2 of the preceding Article, the Museum may accept a special contract that does not require the payment of the application fee set forth in the same paragraph after the conclusion of the contract.

2. In the event that the Hotel does not request payment of the application fee as set forth in Paragraph 2 of the preceding Article or does not specify the due date for payment of the application fee when accepting the application for an Accommodation Contract, it shall be treated as having accepted the special contract set forth in the preceding Paragraph.

(Refusal to conclude an accommodation contract)

Article 5 The hotel may not accept the conclusion of an accommodation contract in the following cases.

(1) When the application for accommodation does not comply with these Terms and Conditions.
(2) When the room cannot be provided due to full occupancy.
(3) When it is deemed that the person seeking accommodation is likely to conduct himself or herself in a manner that will contravene the provisions of laws and regulations, public order or good morals in regard to his/her accommodation;
(4) When the person seeking accommodation can be clearly recognized as carrying an infectious disease;
(5) When the Guest is requested to bear an unreasonable burden in relation to the accommodation;
(6) When it is not possible to provide accommodation due to natural disasters, malfunction of facilities, or other unavoidable reasons.
(7) When it is deemed that the person seeking accommodation is likely to cause trouble to other guests due to drunkenness, etc.
(8) If the person seeking accommodation is an organized crime group, a company or organization related to an organized crime group, or a related party thereof, or other anti-social forces (hereinafter referred to as

It is called "anti-social forces such as organized crime groups". If it is.

(9) When the person seeking accommodation is a corporation or other organization whose business activities are controlled by antisocial forces such as organized crime groups.
(10) When the person seeking accommodation is a corporation and one of its officers falls under the category of anti-social forces such as an organized crime group.
(11) When the person seeking accommodation behaves in a manner that causes significant inconvenience to other guests.
(12) In the event that the person seeking accommodation posts the property or makes violent demands against its employees;
(13) When it falls under the case when it is specifically stipulated by prefectural ordinances, etc.

(Guest's right to cancel the contract)

Article 6 The Guest may cancel the Accommodation Contract by notifying the Hotel.

2 In the event that the Guest has cancelled the Accommodation Contract in whole or in part due to reasons attributable to the Guest (except in the case where the Hotel has requested payment of the application fee pursuant to the provisions of Paragraph 2 of Article 3 and the Guest has cancelled the Accommodation Contract prior to the payment). A penalty will be charged in accordance with the provisions of the attached table. provided, however, that in the case where the Hotel has entered into a special contract as stipulated in Paragraph 1 of Article 4, the same shall apply only when the Hotel has notified the Guest of the obligation to pay the cancellation charges in the event of cancellation of the Accommodation Contract by the Guest at the time of accepting the Special Contract.

3 In the event that the Guest does not arrive by 6 p.m. on the accommodation date (or 3 hours after the expected time of arrival if the Guest has been notified in advance) without notifying the Guest, the Hotel may regard the Accommodation Contract as having been cancelled by the Guest.

(The Hotel's Right to Cancel the Contract)

Article 7 The hotel may cancel the accommodation contract in the following cases.

(1) When it is recognized that the guest is likely to conduct himself in a manner that will contravene the provisions of laws and regulations, public order or good morals in relation to his accommodation, or when it is recognized that he or she has committed such acts;
(2) When the Guest can be clearly detected as carrying an infectious disease;
(3) When the Guest is requested to bear an unreasonable burden in relation to the accommodation;
(4) When the Hotel is unable to provide accommodation due to reasons caused by force majeure such as natural disasters.
(5) Smoking in bed, mischief with firefighting equipment, etc., and other prohibited acts stipulated by the hotel's rules of use

(Limited to those necessary for fire prevention.) When you do not comply with the

(6) In the event that the Guest falls under any of the following reasons, the Accommodation Contract shall be cancelled. (After making a reservation, or

If that fact is found during use, we will refuse to use it at that time. b) In the case of anti-social forces such as organized crime groups

b) In the case of a corporation or other organization whose business activities are controlled by an anti-social force such as an organized crime group, c) if a corporation and its officers are persons who fall under the category of anti-social forces such as an organized crime group, d) In the event that the Guest behaves in a manner that causes significant inconvenience to other guests;

e) In the event of a violent demand against the Hotel or its employees;

(7) In the event of violence, intimidation, extortion, intimidating unreasonable demands, or similar acts, the hotel will be refused immediately. In addition, we will refuse those who have committed similar acts in the past.

(8) If it is recognized that it is difficult to ensure the safety of the person using the hotel, such as mental or physical weakness or loss of self due to chemicals, etc., or that there is a risk of danger, fear, or anxiety to other guests, the hotel will immediately refuse to use the hotel.

(9) In the event of any disgust or inconvenience to others through loud shouting, singing, disturbing behavior, or any other act in the hotel or guest rooms, or if there is any act that is offensive to public order and morals, we will immediately refuse to use it.

(10) If there is any other act similar to the above items, we will refuse to use it.

2. In the event that the Hotel has cancelled the Accommodation Contract in accordance with the provisions of the preceding Paragraph, the Hotel shall not be entitled to charge the Guest for any accommodation services that the Guest has not yet received.

(Registration of Accommodation)

Article 8 The Guest is required to register the following items at a place designated by the Hotel on the day of accommodation or by the day before the date of accommodation.

(1) 宿宿客の氏名・生年月日・gender・residence and occupation

(2) In the case of a foreigner, nationality, passport number, port of entry and date of entry into Japan;

(3) Departure date and estimated time of departure

(4) Other matters deemed necessary by the hotel

(Occupancy time of the guest room)

Article 9 The Guest may use the guest room of the Hotel from 3 p.m. to 10 a.m. the next morning. However, in the case where the Guest is accommodated consecutively, the Guest may occupy the room all day long, except for the days of arrival and departure.

2. Notwithstanding the provisions of the preceding paragraph, the hotel may permit the use of guest rooms beyond the hours specified in the same paragraph. In this case, an additional fee may be charged.

(Compliance with the Terms of Use)

Article 10 Guests are required to comply with the terms of use established by the Hotel in the Hotel.

(Business hours)

Article 11 The business hours of the main facilities of the Hotel shall be as set forth in the attached table, and the detailed business hours of other facilities will be announced in the provided panlets, presentations of various places, service directories in the guest rooms, etc.

2. The hours set forth in the preceding paragraph may be changed temporarily if necessary or unavoidable. In that case, we will notify you by an appropriate method.

(Payment of Fees)

Article 12 The breakdown of the Accommodation Charges, etc. to be paid by the Guest shall be as listed in the Attached Table.

2. Even if the guest does not voluntarily stay at the hotel after the hotel has provided the guest with a room and made it available for use, the accommodation fee shall be charged.

(Responsibility of the Museum)

Article 13 The Hotel shall compensate the Guest for any damage caused to the Guest in the performance of the Accommodation Contract and related contracts, or due to the non-performance thereof. However, this does not apply if it is not due to reasons attributable to the hotel.

2 The hotel has received a fire prevention standard inspection certificate from the fire department, and in order to deal with disasters, we have taken out ryokan liability insurance.

Article 14 When the hotel is unable to provide the contracted room to the guest, the hotel shall, with the consent of the guest, arrange other accommodation of the same standard as far as possible.

2. Notwithstanding the provisions of the preceding paragraph, if the hotel is unable to arrange other accommodation, the hotel shall pay the guest a compensation fee equivalent to the accommodation charges, and the compensation fee shall be applied to the amount of damages. However, if there is no reason attributable to the hotel for not being able to provide the room, the compensation fee will not be paid.

(Storage of Guest's Baggage or Personal Belongings)

Article 15 In the event that the Guest's baggage arrives at the Hotel prior to his/her stay, the Hotel shall be responsible for keeping it and hand it over at the place designated by the Hotel at the time of check-in by the Guest.

2 In the event that the baggage or belongings of the Guest are left behind at the Hotel after the Guest has checked out, and the owner of the baggage or personal belongings is identified, the Hotel shall contact the owner and ask for instructions. However, if there is no instruction from the owner or if the owner cannot be identified, it will be kept for 7 days including the day of discovery, and then disposed of or delivered to the nearest police station.

3 The Hotel's responsibility for the custody of the Guest's baggage or belongings in the case of the preceding two Paragraphs shall be in accordance with the provisions of Paragraph 1 of the preceding Article in the case of Paragraph 1, and with the provisions of Paragraph 2 of the same Article in the case of Paragraph 2.

Article 16

(Deposit)

In the event of loss, breakage, or other damage to parts, cash or valuables deposited at the front desk by the guest, the hotel shall compensate the guest for such damage, except in cases of force majeure.

However, in the case of cash and valuables, the hotel will request a declaration of the type and value of the cash and valuables, and will compensate for the damage up to a maximum of 150,000 yen.

2. In the event of loss of goods or valuables brought into the hotel by the guest that were not deposited at the front desk due to the hotel's negligence, the hotel shall compensate the hotel up to a maximum of 150,000 yen.

(Responsibility for parking)

Article 17 When a guest uses the parking lot of the hotel, regardless of whether or not the vehicle key is deposited, the hotel will lend the space and shall not be responsible for the management of the vehicle in the event of theft or accident.

(Responsibility of the Guest)

Article 18 In the event that the Hotel suffers damage due to the intention or negligence of the Guest, the Guest shall compensate the Hotel for the damage.

Article 19 The hotel is not responsible for any accidents that occur while using a bicycle owned by the hotel.

Table 1 : Calculation Method for Accommodation Money, etc. (Article 2, Paragraph 1, Article 3, Paragraph 3)

District		Contents
Total amount payable by the guest	Accommodation fee	1. Basic Accommodation Charge (Room Charge) 2. Service charge (included in the basic accommodation charge)
	Surcharge	3. Food, beverage and other usage fees 4. Service charge (included in the usage fee)
	Taxes	5. Consumption tax

Separate Table 2: Cancellation Charges (Article 6, Paragraph 2)

The date on which the notice of termination was received	~3 days before the day	4~7 days ago	8~9 days ago	10~14 days ago
Ratio to basic room charge	100%	50%	30%	20%